



Cookie Policy

Lemon & Soda UK Ltd

Effective date: 01 June 2026

At Lemon & Soda, we are committed to protecting your privacy and being transparent about how we collect and use your information. This Cookie Policy explains what cookies are, how we use them on www.lemon-soda.co.uk, and how you can manage your cookie preferences.

1. What are cookies?

Cookies are small text files stored on your device (computer, tablet or mobile) when you visit a website. They help improve your browsing experience by remembering your preferences, enabling website functionality, and providing analytical data.

2. How we use cookies

We use cookies for the following purposes:

- **Essential cookies** — necessary for the website to function properly, such as enabling secure sign-in to your trade account, keeping your basket working, and protecting the site against fraud and misuse. These cannot be switched off.
- **Performance and analytics cookies** — these help us understand how visitors interact with our site so we can improve it. We use services such as Google Analytics and Hotjar for this purpose.
- **Functional cookies** — these improve your experience by remembering preferences such as your language and region settings and your cookie choices.

We do not use advertising or marketing cookies, and we do not sell information collected through cookies.

3. Third-party cookies

Some cookies are set by third-party providers, including our analytics services and the security provider that protects our website. We do not control these cookies, and their own policies apply separately.

4. Managing your cookie preferences

When you first visit our website you will be asked to consent to the use of non-essential cookies through a cookie banner. We do not place analytics or functional cookies until you have given that consent.

You can manage, change or withdraw your choices at any time through:

- the cookie settings link in the footer of our website;
- your browser settings (Chrome, Firefox, Edge, Safari); and

- opt-out tools for third-party services, such as the Google Analytics opt-out add-on.

Please note that blocking certain cookies may affect how the website works, and may prevent you signing in or placing orders.

5. Your rights under UK law

Under the UK GDPR and the Privacy and Electronic Communications Regulations, you have the right to:

- be informed about how your information is used;
- access and request a copy of your information;
- withdraw your consent to non-essential cookies at any time; and
- request the deletion or correction of your information, or ask us to restrict how we use it.

For more detail on how we handle personal information, please see our Privacy Policy.

6. Changes to this Cookie Policy

We may update this policy from time to time. Any changes will be posted on this page with an updated effective date.

7. Contact us

If you have any questions about this Cookie Policy, or wish to exercise your rights, please contact us:

Lemon & Soda UK Ltd Email: info.uk@lemon-soda.eu Telephone: +44 (0)207 965 7390 (Monday to Friday, 9:00am – 5:00pm) Epworth House, 25 City Road, London, EC1Y 1AA